



# SPECTACLE LAKE LODGE & LAKESIDE RESTAURANT

*making memories traditions*

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## Spectacle Lake Lodge Reservation & Rental Policies

### **Reservation Guarantee Policy**

Spectacle Lake Lodge requires that all reservations be guaranteed by a valid credit card number, expiry date and CVV at the time of booking.

### **Reservation Cancellation**

Due to our intimate size, cancellations affect us significantly. A last-minute cancellation gives us little chance of filling the space due to our remote location. For these reasons we uphold a strict cancellation policy.

Should you need to cancel or change your reservation we require 48hrs notice for room & cottage rentals.

### **Reservation "No Show" Charge**

The Lodge will charge one night's accommodation rate and taxes to the credit card on file at the booked rate for any reservations that fail to check-in to the resort on the scheduled arrival date.

### **Check In, Check Out Time**

Check-in time is guaranteed for anytime after 3:00pm, checkout time is 11:00am.

If your check-in time is later than 9:00pm please plan with our front desk for a late check-in.

### **Smoking Policy**

Spectacle Lake Lodge is proud to offer smoke/vape free accommodations. Violators will be subject to a \$250.00 cleaning charge.

### **Occupancy Policy**

For each person over the maximum occupancy of a room or cottage there will be an additional charge of \$50.00 per person per night.

### **Minimum Age for Room Occupants**

Guests must be 18 years of age or older to rent accommodation at The Lodge. Spectacle Lake Lodge reserves the right to ask for photo I.D. to verify the room occupant's ages upon check-in.

### **Method of Payment**

Spectacle Lake Lodge accepts Visa, MasterCard, Interac and Cash. Upon check-in at the lodge, a pre-authorization will be put on your credit card for the total room and taxes, (this is not a charge, only a pre-authorization). Your credit card will be processed on day of checkout.

### **Inn & Resort Quiet-Time**

Out of respect for our individual guests, Spectacle Lake Lodge enforces a "quiet-time" policy between the hours of 11:00 p.m. and 7:00 a.m. This covers all property of The Lodge and guest accommodations (no loud activities, loud noise from audio equipment or other appliances). Guests who do not observe our "quiet-time policy" may be asked to leave or denied guest reservations. Should a guest room/cottage be asked to leave the Lodge, the cost of the guest room and deposit will not be refunded to the evicted guests.